

WHAT IS CLAIMED IS:

1. A method of displaying the capacity utilization of a goods delivery system, the goods delivery system having at least one delivery agent location, address and delivery zone, said method of displaying the capacity utilization comprising the steps of:

getting delivery agent information;

5 calculating the delivery capacity for said delivery agent information;

calculating delivery capacity used for said delivery agent information;

calculating usage information for said delivery agent information; and

10 displaying a periodic calendar format illustrating said delivery agent information and delivery agent statistics for a respective zone for each day in the respective period;

said periodic calendar further adapted to have drill down capability to display additional daily details.

15 2. The method of displaying as recited in claim 1, wherein delivery agent statistics are data selected from the group consisting of delivery capacity, reserved capacity, and deliveries.

3. The method of displaying as recited in claim 1, wherein the step of calculating usage information further comprises the step of calculating the deliveries scheduled for said delivery agent information.

20 4. The method of displaying as recited in claim 1, wherein the step of calculating usage information further comprises the step of calculating the percent capacity utilization per day for said delivery agent information.

5. The method of displaying as recited in claim 1, wherein the step of calculating usage information further comprises the step of noting out of capacity conditions.

6. The method of displaying as recited in claim 1, wherein said delivery agent information comprises data selected from the group consisting of delivery agent location, delivery agent name, delivery agent code, delivery management system schedule name, and delivery agent zone group name.

5 7. The method of displaying as recited in claim 1, wherein the step of displaying a periodic calendar format comprises the step of displaying daily delivery agent statistics on a monthly basis.

8. The method of displaying as recited in claim 7, wherein the step of displaying a periodic calendar format comprises the step of displaying daily delivery agent statistics on a daily basis.

9. The method of displaying as recited in claim 8, wherein said delivery agent statistics further comprise data selected from the group consisting of default capacity, override capacity, capacity usage, and percent capacity usage.

10. A computer program storage medium readable by a computer system and encoding a computer program of instructions for executing a computer process for displaying the capacity utilization of a goods delivery system, the goods delivery system having at least one delivery agent location, address and delivery zone, said computer process for employing a method of displaying the capacity utilization comprising the steps of:

20 getting delivery agent information;

calculating the delivery capacity for said delivery agent information;

calculating delivery capacity used for said delivery agent information;

calculating usage information for said delivery agent information; and

25 displaying a periodic calendar format illustrating said delivery agent information and delivery agent statistics for a respective zone for each day in the respective period;

said periodic calendar further adapted to have drill down capability to display additional daily details.

11. The computer process as recited in claim 10, wherein delivery agent statistics are data selected from the group consisting of delivery capacity, reserved capacity, and deliveries.

12. The computer process as recited in claim 10, wherein the step of calculating usage information further comprises the step of calculating the deliveries scheduled for said delivery agent information.

13. The computer process as recited in claim 10, wherein the step of calculating usage information further comprises the step of calculating the percent capacity utilization per day for said delivery agent information.

14. The computer process as recited in claim 10, wherein the step of calculating usage information further comprises the step of noting out of capacity conditions.

15. The computer process as recited in claim 10, wherein said delivery agent information comprises data selected from the group consisting of delivery agent location, delivery agent name, delivery agent code, delivery management system schedule name, and delivery agent zone group name.

16. The computer process as recited in claim 10, wherein the step of displaying a periodic calendar format comprises the step of displaying daily delivery agent statistics on a monthly basis.

17. The computer process as recited in claim 16, wherein the step of displaying a periodic calendar format comprises the step of displaying daily delivery agent statistics on a daily basis.

18. The computer process as recited in claim 17, wherein said delivery agent statistics further comprise data selected from the group consisting of default capacity, override capacity, capacity usage, and percent capacity usage.

19. An apparatus for displaying the capacity utilization of a goods delivery system, the goods delivery system having at least one delivery agent location, address and delivery zone, said apparatus for displaying the capacity utilization comprises:

means for getting delivery agent information;

5 means for calculating the delivery capacity for said delivery agent information;

means for calculating delivery capacity used for said delivery agent information;

means for calculating usage information for said delivery agent information; and

10 means for displaying a periodic calendar format illustrating said delivery agent information and delivery agent statistics for a respective zone for each day in the respective period;

said periodic calendar further adapted to having means for utilizing drill down capability to display additional daily details.

15 20. The apparatus for displaying as recited in claim 19, wherein said delivery agent statistics are data selected from the group consisting of delivery capacity, reserved capacity, and deliveries.